

AMTD MPF Scheme

Member Online Service Guide



AMTD MPF Scheme's Member Online Service brings you the convenience of managing your MPF account anytime, anywhere.



AMTD MPF Member Hotline

(852) 3163 3260

AMTD MPF Website

amtdgroup.com/mpf

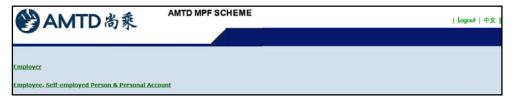


I. Getting Started

1. Go to amtdgroup.com/mpf. Click "Log On" under "Logon to AMTD MPF Scheme" at the right.



2. Click "Employee, Self-employed Person & Personal Account".



Enter your HKID Card Number / Passport Number followed by your Personal Identification Number ("PIN") to login.



TIPS:

- For all new and existing members, the PIN has been sent to your residential address by mail upon your enrolment of the Scheme.
- If you have forgotten your PIN, please click "Forgot PIN / Reset PIN" to reset your PIN.

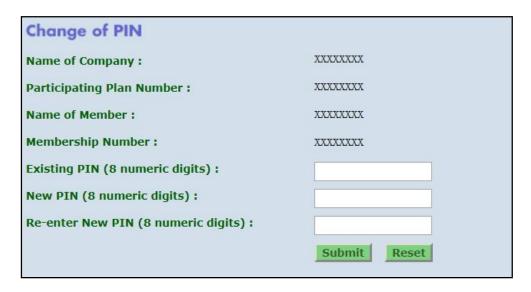


II. Account Setting

Under "Information on Record & Update", you can update contact information including residential address, business phone number, resident phone number, mobile phone number and email address.



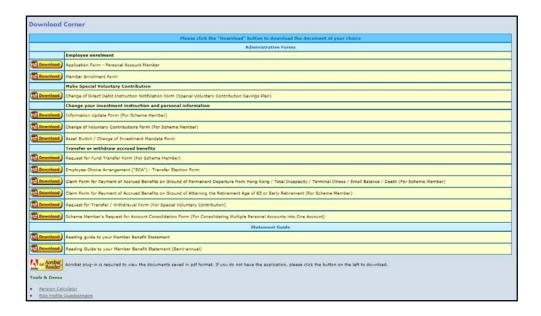
Under "Change of PIN", you can change your PIN (8 numeric digits).





III. Download Corner

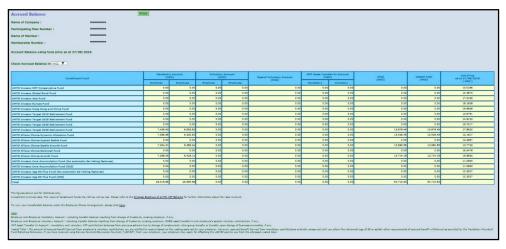
You may download forms from "Download Corner" and use the Pension Calculator and the Risk Profile Questionnaire.





IV. Review your Account Information

"Accrued Balance" shows your MPF account details including the accrued balance in your
 Mandatory Account, Voluntary Account, MPF Asset Transfer-In Account and Vested Total.

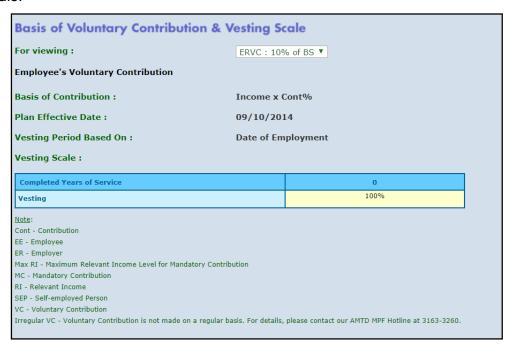


- "Contribution Summary" provides your contribution records for the past 24 months.





"Basis of Voluntary Contribution & Vesting Scale" shows your voluntary contribution details
including basis of contribution, plan effective date, basis of the vesting period and vesting
scale.



"Transaction History" provides transaction records of your MPF account for the past 24 months.

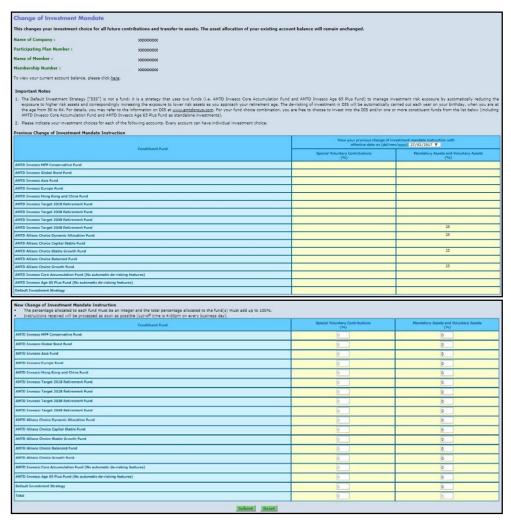




V. Manage your Account

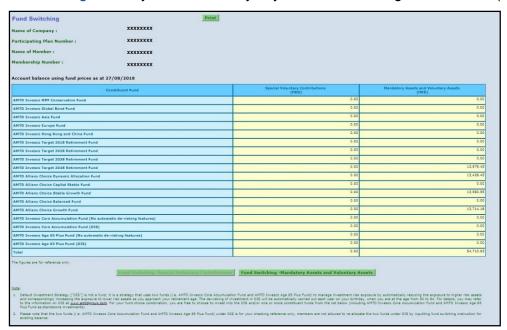
"Investment Switching" allows you to make investment instructions according to your needs.

- "Change of Investment Mandate" allows you to change your investment choice for all future contributions and transfer-in assets.



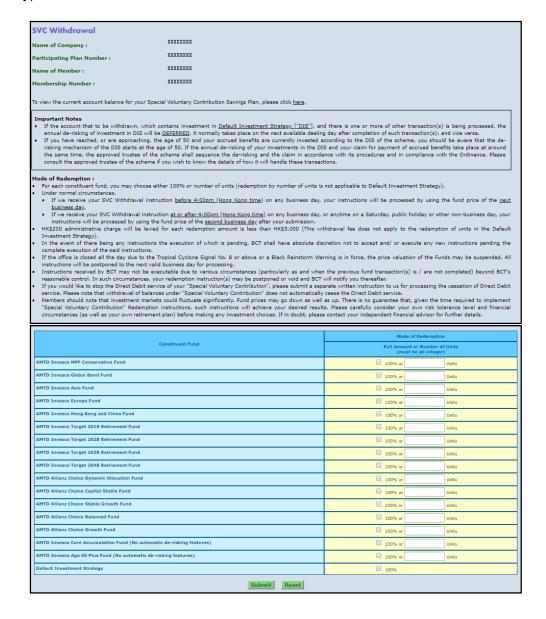


- "Fund Switching" allows you to switch any of your current holdings to other fund(s).





 "Special Voluntary Contribution (SVC)" allows you to make SVC redemption instruction, review your SVC withdrawal summary and Direct Debit Authorisation Record (DDA) (Applicable to members who have set up a "Special Voluntary Savings Plan" with AMTD only).



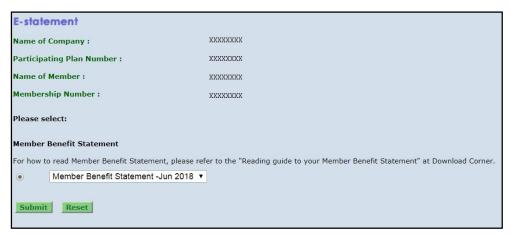


VI. Other Services

- "Fund Price" enables you to check the fund prices of the last 3 months.



- "E-statement" allows you to view and download your semi-annual and annual member benefit statements.





For enquiries, please call our Member Hotline at (852) 3163 3260. Alternatively, you may write to us via enquiry@amtdgroup.com.

Operating hours of Member Hotline:

- Mondays to Fridays: 8:30am to 5:30pm
- Closed on Saturdays, Sundays and public holidays

Regarding the product details of AMTD MPF Scheme, please refer to the offering document of the Scheme.

To view our Privacy Policy, you can go to our website at www.amtdgroup.com. You may also request AMTD not to use your personal information for direct marketing purpose by writing to our Privacy Officer at 23/F-25/F, Nexxus Building, 41 Connaught Road Central, Hong Kong or calling our Member Hotline at (852) 3163 3260.

AMTD MPF Scheme - Sponsor: AMTD Global Markets Limited

Trustee & Administrator: Bank Consortium Trust Company Limited

Issued by AMTD Global Markets Limited

September 2018